



MASCOT MADNESS ENTERTAINMENT

TERMS AND CONDITIONS OF HIRE

Please take the time to ensure you have read, understood, and accept these terms and conditions. The company accept no responsibility for loss, damage, or injury whilst our equipment is under hire to you. Please ensure the delivery driver has free and easy access to erect the unit onto a clean flat surface. Please be advised that if we arrive and there is insufficient space, or the lawn is unsuitable (e.g. sloping or is unclean) full payment still has to be made. Mascot Madness Entertainment reserve the right to cancel any booking at any time, i.e. in really bad weather (If more than a light shower or high wind speeds/gusts reaching 24mph or above we may cancel for safety reasons) Please **note - The word unit in Terms and Conditions refers to any other inflatable if not a bouncy castle.**

ADULT UNIT

1. *Any damages will have to be paid for by the hirer named in our agreement. The driver is to be paid in full upon the delivery of the unit, booking fees are non-refundable. Late cancellations (less than 7 days' notice) are to be charged at the rate of 50%. No signs are to be glued/taped or hung on to the unit at all.*
2. *You ("the hirer") are responsible for injury or damage occurring whilst the equipment is on hire, and you are strongly advised to take out public liability insurance covering the use of the Bouncy Castle/Unit whilst it is on hire to you should you choose to hire without supervision from our trained staff.*
3. *It is the hirers responsibility to check the size of the inflatable and ensure it will fit in the space required. All sizes are written on each inflatable description. On delivery, if the inflatable will not fit in the required space the hirer will still be charged the full amount of the hire.*
4. *You must ensure that there is ALWAYS adult supervision when the castle/unit is in use. The castle/unit must never be left unattended.*
5. *Remove shoes before use and children must be prevented from climbing up the walls/barriers of the unit. Food, drink, glasses, belts, sharp objects and pets are forbidden on all units. No silly string is to be used near the unit.*
6. *The hirer is responsible for the safe keeping of the unit and you will be charged for any damage caused to it or for any items missing from it on its return.*
7. *Equipment returned in a dirty condition will be subject to a cleaning charge set at a minimum of £50.*
8. *All units are checked before every hire. Should you spot any discrepancies this must be reported to us at the time of delivery/set up.*
9. *Only our delivery driver is authorised to collect the unit and under no circumstances should any of the equipment be handed over to anyone other than our delivery driver.*
10. *Extreme caution is to be taken with speaker & disco lights (If hired) remove speaker immediately BEFORE DEFLATING and store indoors in the event of any rain. Please also take extreme caution with extension cables and electric blower. THE BLOWER IS NOT TO BE COVERED WITH ANYTHING! Do NOT attempt to adjust the volume controls any further than they have been set. Damages to the speaker and lights are to be paid for.*
11. *ADULT SUPERVISION IS NECESSARY. You "the hirer" must ensure units remain staked down at all times. Stop any horse play. Do not use in high wind or bad weather.*
12. *Under no circumstances must any inflatable unit be removed from its secured position without prior knowledge of Mascot Madness Entertainment. All insurance claims will be deemed invalid if persons unauthorized by us are not involved with the setting up of any units.*

By signing and agreeing to our terms and conditions you have read and accepted the above conditions and agree to hire the equipment from Mascot Madness Entertainment subject to these terms and conditions.